



2155

PATENT

Case Docket No. EHELP.004A

Date: June 23, 2003

Page 1

In re application of : Linyard, et al.
App. No. : 09/876,788
Filed : June 6, 2001
For : METHOD AND SYSTEM FOR
PROVIDING ELECTRONIC
USER ASSISTANCE
Examiner : Ayaz R. Sheikh
Art Unit : 2155

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#5
LDT
7-15-03

Applicant : Linyard, et al.) Group Art Unit 2155
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ASSISTANCE)
Examiner : Ayaz R. Sheikh)

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Dear Sir:

The undersigned hereby revokes any previous powers of attorney in the subject application, namely that of Knobbe, Martens, Olson & Bear, LLP, including all of the individual members of the firm, 2040 Main Street, Fourteenth Floor, Irvine, California 92614, and requests that all future communications with respect thereto from the Patent and Trademark Office be forwarded to Pattric J. Rawlins, Procopio, Cory, Hargreaves & Savitch LLP, 530 B Street, Suite 2100, San Diego, California 92101-4469.

eHelp Corporation

Dated: 06/20/2003By: Printed Name: ANTHONY OLIVIERTitle: CFO.